



Merced Irrigation District

744 W. 20th Street
P.O. Box 2288
Merced, CA 95344

Customer Service209-722-3041
Fax.....209-722-1457
Email address.....custsvc@mercedid.org
Merced Irrigation District's website.....www.mercedid.org

PAYING YOUR BILL

By Mail: Send payment in the enclosed envelope that is included with your monthly statement.

In Person: Pay at M.I.D office located at 744 W. 20th Street, Merced, CA 95340

Pay By Phone: 209-722-3041. Certain restrictions apply.

Unpaid Bill: May require a deposit as outlined below to reestablish credit and/or may result in disconnection of service. Refer to Disconnection and Restoration Fees outlined below.

BILLING DUE DATES

Bills are payable upon presentation and become past due approximately 25 days after the statement date.

Closing Bills: Are considered past due if not paid by the specified date on the statement and will be sent over for collections to the Credit Bureaus of Merced County.

Unable to pay on time? Call Customer Service to discuss reasonable payment arrangements, special programs and agencies that may be available to assist.

DEPOSITS:

A deposit equal to 2 times the highest monthly bill or a minimum of \$200 may be required.

DISCONNECTION AND RESTORATION FEES

Disconnection Processing fee: \$20 will be charged to the account when the disconnection work order is generated.

Service Restoration fee: If your electric service is disconnected for non-payment, you will need to pay a \$45 reconnection charged before your electric service will be restored.

OTHER SERVICES OFFERED

CARE: Low income customers may qualify for reduced rates under the CARE program. The application is available on the website or you may call Customer Service.

MEDICAL: Customers with medical conditions which require additional heating or cooling needs may qualify for an additional Medical Baseline under the MEDICAL program. The application is available on the website or you may call Customer Service.

BUDGET BILLING: The customer may apply for budget billing after 12 months of service. Call Customer Service for more information.